

City's Spending Priorities

1. Please help the City prioritize its future time and resources by rating between 1 and 4 how important to you are each of the following activities.

	Highest Priority	High Priority	Low Priority	Lowest Priority	No Opinion	Total Answers	Mode (Most frequent Answer)
Street maintenance and repairs	217	121	2	5	2	347	1
Public Safety - Fire	187	122	25	5	8	347	1
Public Safety - Police	192	116	28	7	6	349	1
Water and Sewer Infrastructure	156	149	22	7	12	346	1
Economic Development - Recruiting/attracting RETAIL (shops, restaurants, services) investment	181	116	33	11	11	352	1
Economic Development - Industrial Job Creation	159	127	37	15	13	351	1
Sidewalk repair and new construction	110	157	59	10	5	341	1
Storm water control	102	150	59	11	19	341	2
Public Safety - Court	121	128	62	14	18	343	2
City Beautification	70	154	86	33	8	351	2
Historic Downtown Improvements	76	144	79	34	16	349	2
Animal Control	77	140	94	25	10	346	2
Passive - Recreation Facilities (Trails, benches, tables, pavilions, landscaping, beautification, etc)	70	147	88	30	15	350	2
City Image / Promotion	72	144	81	29	20	346	2
Building inspection/Code Enforcement	74	140	84	30	20	348	2
Economic Development - housing development	98	113	90	34	15	350	2
Active - Recreation facilities (baseball, tennis, basketball, playgrounds, etc)	65	140	81	36	24	346	2
Planning and Zoning	66	132	99	20	28	345	2
Cemetery	54	124	98	39	32	347	2
Organized Recreational Programs	34	116	116	45	34	345	2
City Hall / Public Buildings	29	112	111	77	21	350	2
City Website	24	103	104	70	47	348	3

Quality of Service

2. Please indicate how satisfied or dissatisfied you are with each of the following services provided by the City of Henderson.

	Very Satisfied	Satisfied	Dis-satisfied	Very Dis-satisfied	No Opinion	Total Answers	Mode (Most frequent Answer)
Street maintenance and repairs	13	146	120	63	3	345	2
Street sweeping	19	164	86	52	28	349	2
Drinking water	64	173	67	35	7	346	2
Henderson Economic Development Corporation	33	169	65	26	49	342	2
accessibility of public information/transparency	18	142	64	16	99	339	2
Code Enforcement	35	192	42	16	58	343	2

Animal Control	42	232	36	15	20	345	2
Main Street Program	48	203	33	15	41	340	2
City Events and Programs	41	220	36	9	39	345	2
Preservation of natural areas	33	201	37	8	60	339	2
Appearance of Cemeteries	34	219	31	12	49	345	2
Storm water collection system	34	206	29	9	66	344	2
Trash collection	96	214	31	6	2	349	2
online services	16	130	26	11	156	339	5
Crime prevention	62	227	30	6	20	345	2
Sewer Services	47	241	27	7	21	343	2
Enforcement of traffic laws	62	234	27	6	17	346	2
Appearance of city parks	101	207	25	0	14	347	2
Municipal Court	48	200	16	3	79	346	2
Appearance of City Hall	67	229	14	3	34	347	2

General Community Issues

5. Please indicate the extent to which you agree or disagree with each of the following statements.

	Strongly		Disagree		No		Total	Mode (Most frequent Answer)
	Agree	Disagree	Agree	Disagree	Opinion	Opinion		
I feel safe living in Henderson	123	198	15	2	5	343	2	
Overall, I am satisfied with living in Henderson today	122	180	26	7	6	341	2	
I am optimistic about the City's future	70	190	45	8	29	342	2	
The City effectively supports economic development and business growth	38	185	60	18	39	340	2	
All Henderson citizens have an opportunity to participate in the community decision-making process	36	153	76	25	54	344	2	
The City cares about my opinion	39	130	69	31	72	341	2	
City government is responsive to my concerns and input	24	144	68	19	86	341	2	

Specific Potential Initiatives

6. Please indicate the extent to which you agree or disagree with each of the following statements.

	Strongly		Disagree		No		Total	Mode (Most frequent Answer)
	Agree	Disagree	Agree	Disagree	Opinion	Opinion		
I would support a referendum to shift a portion of the City's current sales tax allotment from Type A to Type B, allowing funding for economic development targeted at retail recruitment	82	132	35	27	52	328	2	

I would support a more restrictive comprehensive smoking ordinance for the City of Henderson than currently exists. 116 92 45 40 43 336 1

I am willing to change the current schedule for garbage collection from two times to once per week - in exchange for additional once a week curbside recycling using a separate 95-gallon sanitation cart 98 76 59 78 27 338 1

I would support the consolidation of City Administrative services through the Construction of a new City Hall at the current City Hall Complex location Downtown 16 81 85 115 40 337 4

7. To what degree, if at all, are each of the following a problem in Henderson

	Not a Problem	Minor Problem	Moderate Problem	Major Problem	No Opinion	Total Answers	Mode (Most frequent Answer)
Not enough job opportunities	17	38	116	147	18	336	4
Not enough affordable housing opportunities	28	52	113	130	13	336	4
Overall appearance of city	28	60	110	72	52	322	3
Blighted Properties	46	76	92	80	44	338	3
Youth delinquency	29	125	105	28	43	330	2
Crime	39	155	106	15	15	330	2
Litter	64	144	84	32	8	332	2
Adequate recreational options	96	104	69	33	26	328	2
A sense of community	137	79	66	14	29	325	1
Appearance of City buildings	123	127	63	14	8	335	2
Traffic congestion	180	99	31	7	19	336	1

Communication with Citizens

8. Please rate the importance of each of the following ways you get information about the City of Henderson.

	Most Important	Very Important	Somewhat Important	Not at all Important	No Opinion	Total Answers	Mode (Most frequent Answer)
Newspaper	128	113	55	24	16	336	1
Water/Sewer Bill Inserts	50	122	115	20	18	325	2
Radio/Television	52	105	93	56	24	330	2
Public Meetings (City Council and/or Commission) Planni	47	96	98	27	51	319	3
Posted Notices	29	80	96	78	39	322	3
City web site	30	62	100	64	64	320	3
City of Henderon Facebook Page	18	43	90	93	75	319	4

9. Have you initiated telephone, online, or in person contact with a City of Henderson Employee within the last 12 months?

	Yes	No	Total Answers	Mode (Most frequent Answer)
	201	134	335	1

10. What was your impression of the employee of the City of Henderson in your most recent contact?

	Very Satisfied	Satisfied	Dis- satisfied	Very Dis- satisfied	No Opinion	Total Answers	Mode (Most frequent Answer)
Courteousness	112	81	13	9	13	228	1
Helpfulness	96	71	27	20	12	226	1
Timeliness in providing service	89	74	21	24	18	226	1
Overall impression	92	74	29	18	12	225	1

Demographics

12. How long have you lived in Henderson?

	5 yrs >	6-10 yrs	11-15 yrs	16-20 yrs	21 yrs <	Total Answers
	25	32	19	18	242	336

13. In which type of housing unit do you live?

	Detached single family	Condo/ Town- house	Apartment	Mobile Home	Total Answers
	319	3	1	3	326

14. Do you own or rent your residence?

	Own	Rent	Total Answers
	310	18	328

15. What is your gender?

	Female	Male	Total Answers
	182	148	330

16. What most closely resembles your race/ethnicity?

	White	Black	Asian	Other	Total Answers
	301	18	2	1	325

17. Which category contains your age?

	18-24	25-34	35-44	45-54	55-64	65-74	75+	Total Answers
	1	21	23	40	77	95	74	331